

Client Case Study

"IFS SmartFreight® Enterprise has transformed our despatching process to say the least. Before IFS SmartFreight® Enterprise we were using manual tickets and this procedure was time consuming and error prone to under and over ticketing issues.

Since moving to IFS SmartFreight® Enterprise the ticketing issues disappeared overnight and all our customers were able to track their consignments using the information that IFS SmartFreight® Enterprise writes back to our operating system.

The invoice reconciliation module within the system has made the laborious task of invoice checking into a process that takes less than a minute to run.

The local support we receive in New Zealand and from the help desk in Australia is top notch.

European Motor Distributors are extremely satisfied with the IFS SmartFreight® Enterprise system and would not hesitate recommending IFS as they truly deliver transport software solutions"

Gabriel Kearns
Logistics Manager
European Motor Distributors LTD (NZ)
1 Nixon St, Grey Lynn, Auckland, New Zealand

EUROPEAN MOTOR DISTRIBUTORS NEW ZEALAND



Summary

Key Objective: Standardisation of Transport Management Systems across European Motor Distributors central hub including auto dealerships

Key Achievement: Increased despatch efficiencies and major freight cost reductions including a rapid return on investment (ROI)

Industry: Importers and distributors of fine European automobiles, including Porsche, Volkswagen, Audi, Bentley, Aston Martin and Lamborghini including associated parts across all 15 auto dealerships

Solution: IFS SmartFreight® Enterprise

Provider: Interactive Freight Systems



Client Overview

European Motors Distributors were established in 1977 with a business goal of being the leading New Zealand vehicle importer. They are importers of European automobiles including Porsche, Audi, Volkswagen and Skoda through a network of 15 dealerships. The spare parts division has grown and has become one of New Zealand's foremost suppliers of replacement products shipping items from simple O rings to complete transmissions

Objectives

- To move away from hand written consignment notes & traditional pre paid labels
- Local systems support into the future
- The ability to interface with their newly installed internal ordering system NAV by Microsoft Dynamics™ allowing the streamlining of the despatch area where all orders could be dealt with per dealer as opposed to an Ad Hoc manner
- A rapid return on investment (ROI)
- One despatch system compliant with all carriers

Solution

- IFS SmartFreight® Enterprise with a focus on integration, multicarrier ability, Least Cost Routing, freight tracking and carrier invoice reconciliation.

Achievements

- Significant freight cost savings through Least Cost Routing and accurate invoice reconciliation of freight charges
- Instant access to carriers freight tracking facilities direct through IFS SmartFreight® Enterprise instant search function
- Seamless and automatic production of Dangerous Goods documentation as required by New Zealand regulatory authorities
- Reporting capabilities on all freight movements from all 15 auto dealer locations to a central hub
- Bi-directional seamless interface with in-house ordering systems automating picking and despatching of freight

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