

Client Case Study

"With IFS SmartFreight® Enterprise our whole aspect of ordering, despatching and tracking of freight has become simpler and much more efficient.

For example our users still use our current AS400 system to do most processing and only need to refer to the IFS system when reconciling carrier invoices and running various reports. The interface between our systems has provided a better traceability of orders and courier details. This means customer inquiries as to freight location can be handled faster. Also the costs can be tracked and recorded against freight recovery.

The time consuming double entry of data has been eliminated and our carrier invoicing handling has been improved with less time required to double check costs.

For any company shipping freight IFS SmartFreight® Enterprise by Interactive Freight Systems should be the natural extension of their freight portfolio"

Julie Rowe
Systems Administrator
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Mono® 



Summary

Key Objective: Standardisation of Transport Management Systems across all 7 warehouses compliant with all transport carriers

Key Achievement: Increased despatch efficiencies and major freight cost reductions

Industry: Suppliers of progressing cavity pumps, parts, grinders, screens and packaged Systems for the multiple application requirements of today's industries, including water supply & waste water, oil & gas, food & beverage, paper & pulp, chemical & pharmaceutical, mining, mineral and agriculture

Solution: IFS SmartFreight® Enterprise

Provider: Interactive Freight Systems

Client Overview

Mono Pumps is the leading Australian manufacturer of progressive cavity pumps, solar pumps, grinders, screens and packaged solutions. Mono first began manufacturing progressive cavity pumps in 1935. They have continued to engineer industry-leading pump ranges for over 70 years. Mono has a global network of manufacturing plants, offices and distribution centres, with sites based in: Manchester UK, Melbourne Australia, Houston USA, Auckland New Zealand, Shanghai China, Rebeville France and Buenos Aires Argentina

Objectives

- To streamline despatch operations to a unified single system across 7 warehouses nationally.
- Ability for solution to allow for a bi-directional seamless interface with proprietary internal warehousing platform on a IBM AS400 server
- The need to implement automatic and seamless Least Cost Routing and automatic freight invoice reconciliation to offset freight costs
- An effective solution where all locations could report on all freight movements and accurate freight costs automatically back to their Head Office in Victoria
- Increased customer service response times to accurately answer clients enquiries on freight movements

Solution

- IFS SmartFreight® Enterprise with a focus on integration, multicarrier ability, Least Cost Routing, freight tracking and carrier invoice reconciliation

Achievements

- Significant freight cost savings through Least Cost Routing and accurate invoice reconciliation of freight charges
- Instant access to carriers freight tracking facilities direct through IFS SmartFreight® Enterprise instant search function
- Reporting capabilities on all freight movements from all 7 locations to a central nexus
- Bi-directional seamless interface with in-house ordering systems automating picking and despatching of freight



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